



COVID-19 UPDATE

**COVID-19:
We're all in this together. Be safe.**

The health and safety of our employees, members and the communities we serve is important to us!

We recognize that people around the world are feeling anxious in the wake of the global health challenge posed by COVID-19, and that you, our members, are no different. Currently there are more questions than answers and one of our duties as your trusted financial institution is to keep you informed and updated throughout this time.

Our number one priority is the health and well being of our members and employees. We remain committed to ensuring that your banking continues to be accessible and in the easiest and most convenient manner that we can provide, within the limitations that may exist within any federal or provincial restrictions in effect.

We encourage our members who aren't feeling well to take advantage of our digital, electronic, online, and telephone banking services, rather than visiting our branches. Please contact our dedicated and knowledgeable staff to discuss what may be required to ensure that these services are accessible to you, if you are unable to visit our branches.

New Ross Branch Phone: (902)689-2949
Chester Basin Branch Phone: (902)275-3509

We also want to assure you that we are taking precautions to ensure our branches are sanitized effectively and have hand sanitizer available in our locations for your use. We are actively monitoring this situation and will take guidance and direction from our government and public health authorities in determining what the best course of action is moving forward.

For more information about COVID-19, please visit the following website:
Nova Scotia Public Health <https://novascotia.ca/coronavirus/>